

ProvidentConnect for Business and Business Bill Pay - Certified Operating Systems and Browsers

For Maximum Security, we recommend that customers always use the latest browser version and keep security patches up to date. We do not support versions that are two releases or older than the current version. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by Provident Bank.

Many vendors are pushing browser updates to the latest version using automatic downloads; customers may not even be aware the browser has been updated. Once updated, many browsers cannot be set back to earlier versions if a problem occurs. Additionally, Provident Bank may not have advance notice of the availability of a beta version for pre-certification or the opportunity to test prior to general market availability.

Approved OS and Browsers for Company Users

The table below includes the OS and browsers approved to meet security and application requirements for company users.

	Apple Safari	Google Chrome	Microsoft Edge	Mozilla Firefox
Windows 11		✓	✓	✓
Windows 10		✓	✓	
macOS 14 (Sonoma)	✓	✓		
macOS 13 (Ventura)	✓	✓		

Note: Check mark represents the latest two versions.