



Dear Valued Customer:

The following Online Lockbox Enhancements are scheduled for Friday, May 30, 2014:

Security and Password Requirements:

- 45 days expiration timeframe
- Last 10 passwords cannot be reused
- Only one password change allowed per day (in a 24 hour period)
- User ID's not utilized for 90 days will be disabled

Minimum Software Requirements:

- Browser
 - Internet Explorer minimum version 8.0
- Adobe Acrobat Reader
 - Version 8.0 or higher

Additional Browsers Supported:

- Firefox
- Chrome

Organization Search:

- Template Creation for searches often made by User
- Calendar Pop up control for date searches

If you have any questions, please contact our Cash Management helpdesk:

By e-mail: CommercialDepServices-CashMgmt@ProvidentNJ.com

By phone: 1-732-590-9288 (weekdays between the hours of 8:30 a.m. to 5:00 p.m.)