



Dear Valued Lockbox Customer:

We continue to have your data security in mind and as part of our continuing efforts to protect your information; we will be implementing a new secure email process over the next couple weeks. All emails containing data or files, will have multiple files zipped into one and will be coming from the new email address of [Remittance.Transmission@fisglobal.com](mailto:Remittance.Transmission@fisglobal.com) Please make sure your email system is not filtering out this address.

You will be receiving the below notification via email. You will be required to establish a password if you have not utilized the system in the past.



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**You have received an encrypted message delivered by the SecureMail system.**

**If this is the first time you have received an encrypted email from this system, you are required to establish a new password before reading the message.**

**We will not request nor require any personal information during this process**

**To read your message from your desktop, please open the attachment.**

**To read it, open the attachment.**

[More Info](#)

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**Disclaimer:** The information contained in this message is proprietary and/or confidential. If you are not the intended recipient, please: (i) delete the message and all copies; (ii) do not disclose, distribute or use the message in any manner; and (iii) notify the sender immediately. In addition, please be aware that any message addressed to our domain is subject to archiving and review by persons other than the intended recipient. Thank you.

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If you have any questions, please contact our Cash Management helpdesk:

By e-mail: [CommercialDepServices-CashMgmt@ProvidentNJ.com](mailto:CommercialDepServices-CashMgmt@ProvidentNJ.com)

By phone: 1-732-590-9288 (weekdays between the hours of 8:30 a.m. to 5:00 p.m.)