

Compatible Browsers for ProvidentConnect Online Banking Browser and Operating System Support

For maximum security, always use the latest browser version. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by Provident Bank.

Because of evolving technology, many users' browsers are now forcing updates to the latest version using automatic downloads. The user may not even be aware the browser has been updated. Additionally, Provident Bank may not have advance notice of the availability of a beta version for pre-certification or the opportunity to test prior to general market availability. One exception to this is Microsoft Internet Explorer®, which is made available in beta prior to general release.

Once updated, many browsers cannot be set back to earlier versions if a problem occurs. Therefore, Provident Bank will always support users on the latest version of all identified supported browsers. Provident Bank continues to be proactive in evaluating and testing new browser versions. However, it is possible that a user may be using a more recent version than the fully tested versions as follows.

For maximum security and optimal usability, Provident Bank recommends using the latest supported versions of Operating Systems (OS) and browsers. Devices, browsers and OS not supported by Provident Bank may be used; however, they may prevent Users from accessing an application or cause some features to function improperly.

Effective January 27, 2019 ProvidentConnect Online Banking Browser and Operating System Requirements

Online Banking OS and Browsers Operating System/Device	Microsoft Internet Explorer®	Microsoft Edge®	Safari®	Google Chrome™	Mozilla Firefox®
Windows 7	11.0	N/A	N/A	68	61
Windows 8	11.0	N/A	N/A	68	61
Windows 10	11.0	40.0	N/A	68	61
Mac OS X 10.3.5 High Sierra	N/A	N/A	11	68	61
iOS 11 (iPad Pro®)	N/A	N/A	11.4	N/A	N/A
iOS 11 (iPhone 7 and above)	N/A	N/A	11.4	68	N/A
Android 8.0 Oreo (Samsung Galaxy S9+, and Google Pixel 2)	N/A	N/A	N/A	68	N/A