



Compatible Browsers for Digital Payments

For maximum security, always use the latest browser version. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by Provident Bank.

Because of evolving technology, many users' browsers are now forcing updates to the latest version using automatic downloads. The user may not even be aware the browser has been updated. Additionally, Provident Bank may not have advance notice of the availability of a beta version for pre-certification or the opportunity to test prior to general market availability. Compatibility view for Microsoft Internet Explorer® is not supported. Other browsers and operating systems may be used; however, they are not supported by Provident Bank and some features may not function properly.

Once updated, many browsers cannot be set back to earlier versions if a problem occurs. Therefore, Provident Bank will always support users on the latest version of all identified supported browsers.

Effective June 17, 2018

Bill Payment Browser and Operating System Requirements

Operating System	Microsoft Internet Explorer®	Microsoft Edge®	Apple Inc. Safari®	Mozilla Firefox®	Google Chrome®
Windows® 7 SP1	11		N/A	Latest two versions	Latest two versions
Windows® 8.1	11		N/A	Latest two versions	Latest two versions
Windows® 10	11	Latest two versions	N/A	Latest two versions	Latest two versions
macOS 10.12 (Sierra™)	N/A		11.1	Latest two versions	Latest two versions
macOS 10.13 (High Sierra™)	N/A		11.1	Latest two versions	Latest two versions
iOS 11.1	N/A		Mobile Safari		

Note: Cookies and JavaScript must be enabled.