

Business eBanking – Certified Browsers

For Maximum Security, always use the latest browser version. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by Provident Bank.

Many vendors are pushing browser updates to the latest version using automatic downloads; customers may not even be aware the browser has been updated. Once updated, many browsers cannot be set back to earlier versions if a problem occurs. Additionally, Provident Bank may not have advance notice of the availability of a beta version for pre-certification or the opportunity to test prior to general market availability. One exception to this is Microsoft Internet Explorer which is made available in beta prior to general release.

Provident Bank will continue to be proactive in evaluating and testing new browser versions; however, it is possible that a user may be using a more recent version than those fully tested versions.

Approved OS and Browsers for Company Users

The table below includes the OS and browsers approved to meet security and application requirements for company users.

| Operating System | Apple Inc. Safari | Microsoft Internet Explorer | Microsoft Edge | Mozilla Firefox | Google Chrome™ |
|-------------------------------------|--------------------------|------------------------------------|-----------------------|------------------------|-----------------------|
| Windows 7 64 bit | — | 10, 11 | — | 49 or latest | 54 or latest |
| Windows 8.1 64 bit | — | 11 | — | 49 or latest | 54 or latest |
| Windows 10 32 bit | — | 11 | 25 or latest | 49 or latest | 54 or latest |
| Windows 10 64 bit | — | 11 | 25 or latest | 49 or latest | 54 or latest |
| Mac OS X 10.9 (Mavericks™) | 9 | — | — | — | — |
| Mac OS X 10.10 (Yosemite™) | 9 | — | — | — | — |
| Mac OS X 10.11 (El Capitan™) | 9 | — | — | — | — |