



Dear Valued Customer:

The following Online Lockbox Enhancements are scheduled for Friday, May 30, 2014:

**Security and Password Requirements:**

- 45 days expiration timeframe
- Last 10 passwords cannot be reused
- Only one password change allowed per day (in a 24 hour period)
- User ID's not utilized for 90 days will be disabled

**Minimum Software Requirements:**

- Browser
  - Internet Explorer minimum version 8.0
- Adobe Acrobat Reader
  - Version 8.0 or higher

**Additional Browsers Supported:**

- Firefox
- Chrome

**Organization Search:**

- Template Creation for searches often made by User
- Calendar Pop up control for date searches

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If you have any questions, please contact our Cash Management helpdesk:

By e-mail: [CommercialDepServices-CashMgmt@ProvidentNJ.com](mailto:CommercialDepServices-CashMgmt@ProvidentNJ.com)

By phone: 1-732-590-9288 (weekdays between the hours of 8:30 a.m. to 5:00 p.m.)