Enhancements to ProvidentConnect for Business Coming this Weekend!

To Our Valued Customer:

In our continued effort to provide the best online business banking experience, The Provident Bank is implementing enhancements to ProvidentConnect for Business, which is scheduled to be updated on **Sunday, June 19, 2016,** and affecting the following areas:

AFFECTED USER	SUMMARY	PAGE
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Business Bill Payment Enhancements:

Category Management

CURRENTLY:	ENHANCEMENT:
The Add/Modify Categories are displayed at the top of the screen.	After this change, the Add/Modify category dialog box has been enhanced to make it easier for company users to navigate. • Removal of the “Add Category” label, entry box and icon from the top of the Add/Modify Categories’ dialog box. • Adding an “Add Category” link at the bottom of the Add/Modify categories dialog box. • Replacing the “Continue” button with a “**Save changes**” button. • Adding a “Confirmation” dialog box that will display after the Company users selects “**Save changes**”.

Add Payee – Category Dropdown Options Updated

CURRENTLY:	ENHANCEMENT:
When selecting a category to add a new payee, the category dropdown list is grouped in alphabetical order, making it cumbersome for Company users to easily locate “None”, if they didn’t want to use a category.	After this change, the “None” category has been moved to the top of the list beneath “Add/Modify Category”.

Add Payee "Lean more" links

CURRENTLY:	ENHANCEMENT:
Company users were directed to the main help dialog when selecting "learn more" links on the Add/Modify Confirmation dialog.	After this change, the "Learn More" links on the Add/Modify confirmation dialog will direct Company users to topics specifically related to the particular link selected. Helpful topics are as follows: • What is an e-bill? • What is an auto-pay? • What is a reminder?

Enhanced Graphs and Charts

CURRENTLY:	ENHANCEMENT:
Graphing tool had limitations in its abilities to create graphs and charts.	After this change, a new graphing tool will include additional feature functionality which offers enhanced graphs and charts to provide Company users with a better visual experience.

Enhanced Reports Feature

CURRENTLY:	ENHANCEMENT:
Some of the control links appeared on the upper right corner of the page.	After this change, the Reports feature has been reorganized and the control links have been moved to the upper left corner of the page.

Enhanced Payment Invoice Component

CURRENTLY:	ENHANCEMENT:
The invoice entry form was situated on the Invoice Payment dialog box.	After this change, there is a new "Add invoice" dialog box so Company users can enter the invoice details. After they are added, a summary of the newly added invoice will appear on the "Invoice Payment" dialog box. This change affects the way invoices are added for Multi pay and Extra Payment options.

Auto-Pay Options Enhancements

CURRENTLY:	ENHANCEMENT:
When setting up a payment using Auto-Pay options, the first option in the "Send Payment" section displayed "On due date" which was confusing to the Company User as to when the payment would be actually	After this change, the text has been changed to display as "**To be received on due date**" to clearly convey that the payment will be received by the payee on the actual due date. In addition, the following updates have been made to Auto-Pay Options; • The scroll bar has been removed. • Selection of non-payment dates (i.e. business days) is now allowed on the calendar, (however, they will not be used to determine the delivery timeline).

sent.	• The “Continue payment” section has been enhanced to present three distinct scheduling options when selecting “Set auto-pay at regular intervals”. 1. Until I modify or cancel 2. Until MM/DD/YY 3. After ☐ payments

New Custom Views Feature

CURRENTLY:	ENHANCEMENT:
Feature not available	After this change, the new customer view feature allows Company users to create groups of payees in order to more easily manage their Bill Pay. For example, if Company user makes payments to the same group of payees each pay period, a view with just those payees may be created.

Addition of Payment Type to Multi-Pay

CURRENTLY:	ENHANCEMENT:
Payee type is not indicated on the payee row on the landing page.	After this change, the payee type will now be indicated on the Multi-Pay dialog box. When the Company user selects the payee, the row will now expand to display the payment type. **The available payee types are check or electronic.**

eBill Component Enhanced

CURRENTLY:	ENHANCEMENT:
eBill setup basic setup	After this change, the eBill and eBill setup component have been modified to improve the usability of the eBill feature. The “Continue” button will now display as “Securely link accounts”

New Smart Reminders

CURRENTLY:	ENHANCEMENT:
Reminder rules can be created for any biller, but only by the Company user.	After this change, Smart Reminders will automatically be created for Company users who have payments due to eligible billers. Eligible billers are those paid on a regular frequency (monthly, quarterly an annually) A smart reminder will be generated if all of the following apply. • The company user has made two payments to the biller within the timespan of the biller’s assigned cycle (monthly, quarterly and annually). • The Company user does not already have a reminder for the

	biller. • The company user does not have automatic or recurring payment for the biller. • The company user has not initiated or has not currently enrolled eBills for that biller.

As always, we appreciate serving your business needs and look forward to hearing from you about your ProvidentConnect for Business experience.

Sincerely,

Your Provident Bank Cash Management Team

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If you have any questions, please contact our Cash Management helpdesk:

By e-mail: CashMgmtSupport@ProvidentNJ.com

By phone: 1-732-590-9288 (Monday - Friday between the hours of 8:00 a.m. to 6:00 p.m.)