

Remote Deposit Capture



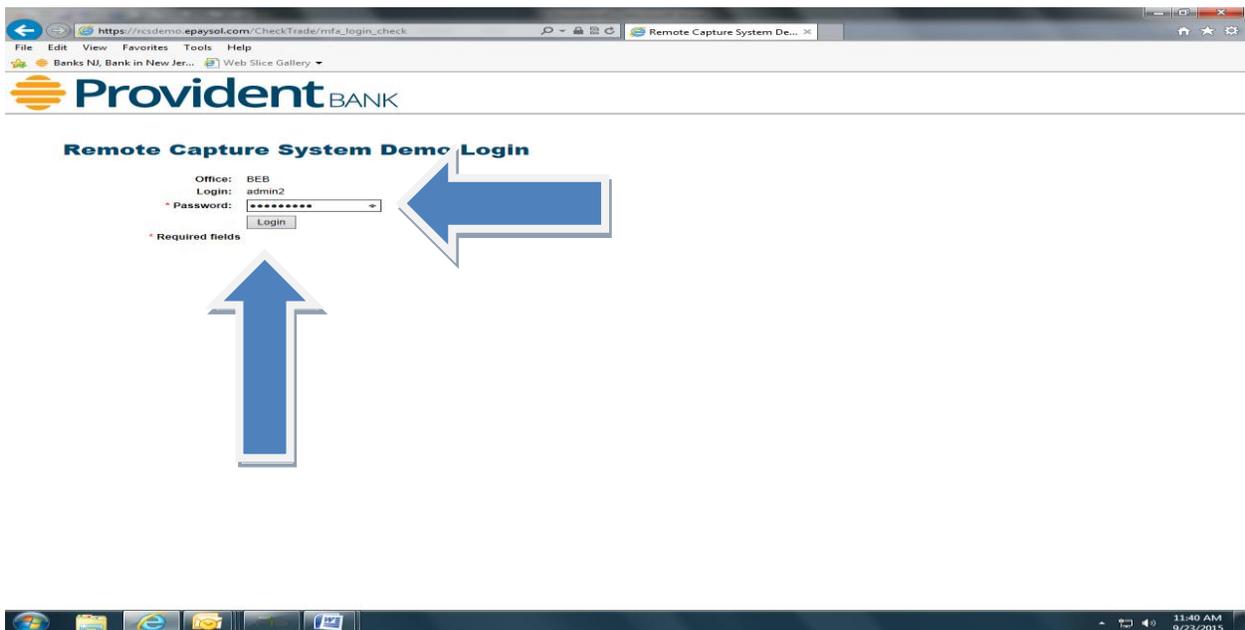
Advanced Authentication Setup Guide

The safety and security of your Remote Deposit Capture experience and the protection of your financial data is fundamentally important to us. We are pleased to inform you of a change we are making to Remote

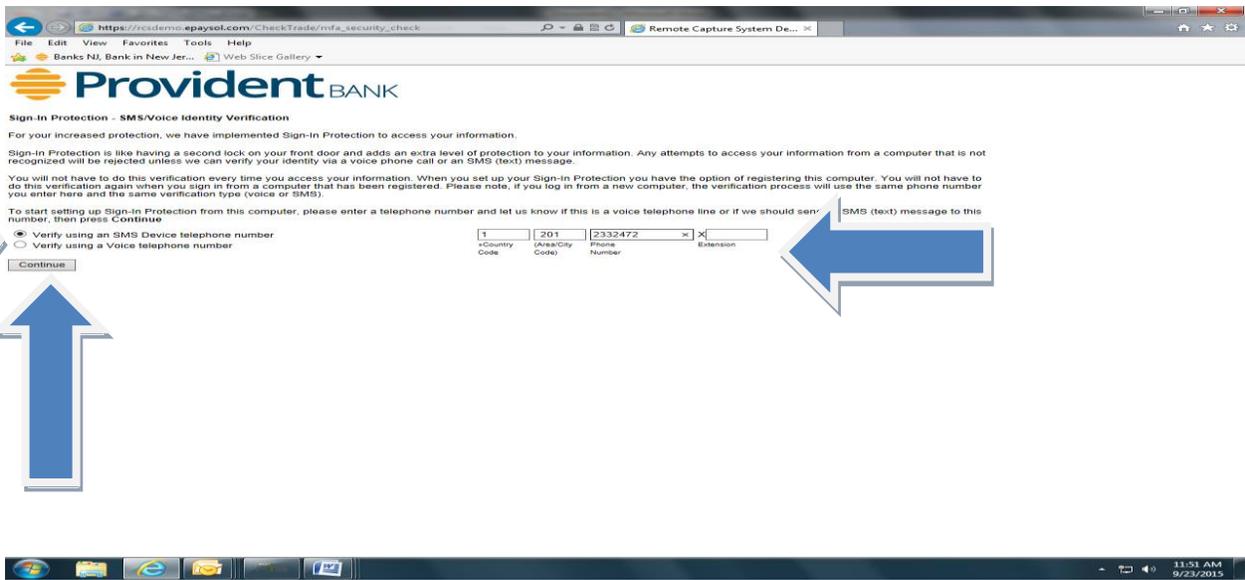
Deposit Capture on December 8, 2015 that both streamlines as well as strengthens the method in which you currently log in to Remote Deposit Capture.



1. Enter "Office"
2. Enter "Login" id
3. Select "Continue"



4. Enter "Password"
5. Select "Login"

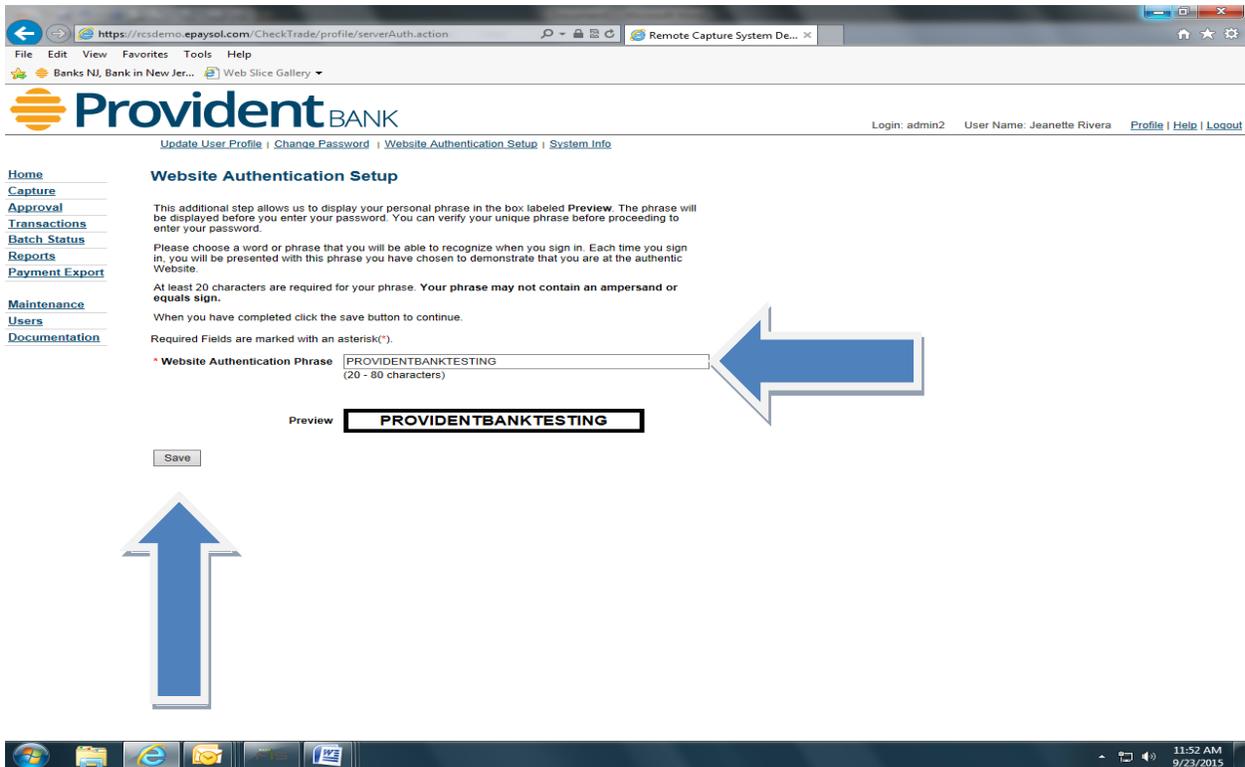


6. Sign-in Protection – SMS/Voice Identity Verification Screen

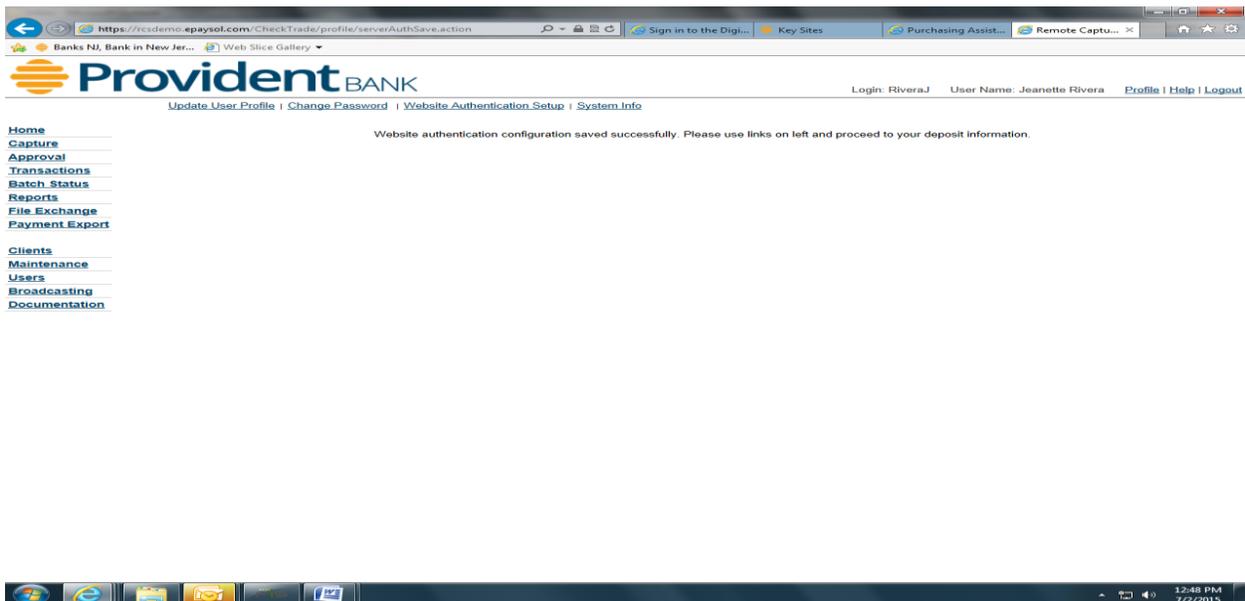
- a. Enter device **“Telephone number”**
- b. Select **“Verify using an SMS Device Telephone number”** OR **“Verify using a Voice telephone number”**.
- c. Select **“Continue”**



7. User is sent an access code, by either text message for SMS or telephone.
8. Enter **“Verification Code”**, received on your mobile device(This scenario customer elected SMS text)
9. You have the option to register your computer by selecting **“Do not ask me to SMS(text) verify my identify at this computer.**
10. Select **“Submit Code”** to proceed



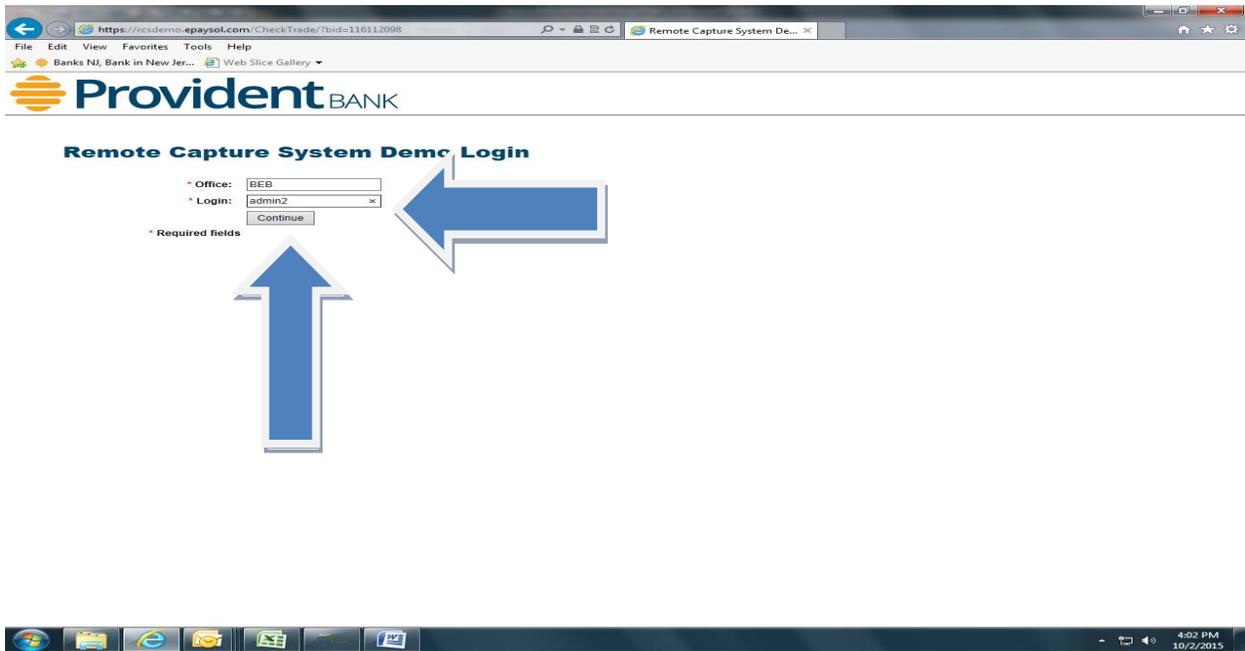
11. Website Authentication Setup: Enter a phrase (**Must be at least 20 characters**). Each login thereafter will display the unique phrase prior to entering your password. This will allow you to verify your unique Phrase before proceeding to enter your password.
12. Select “Save”



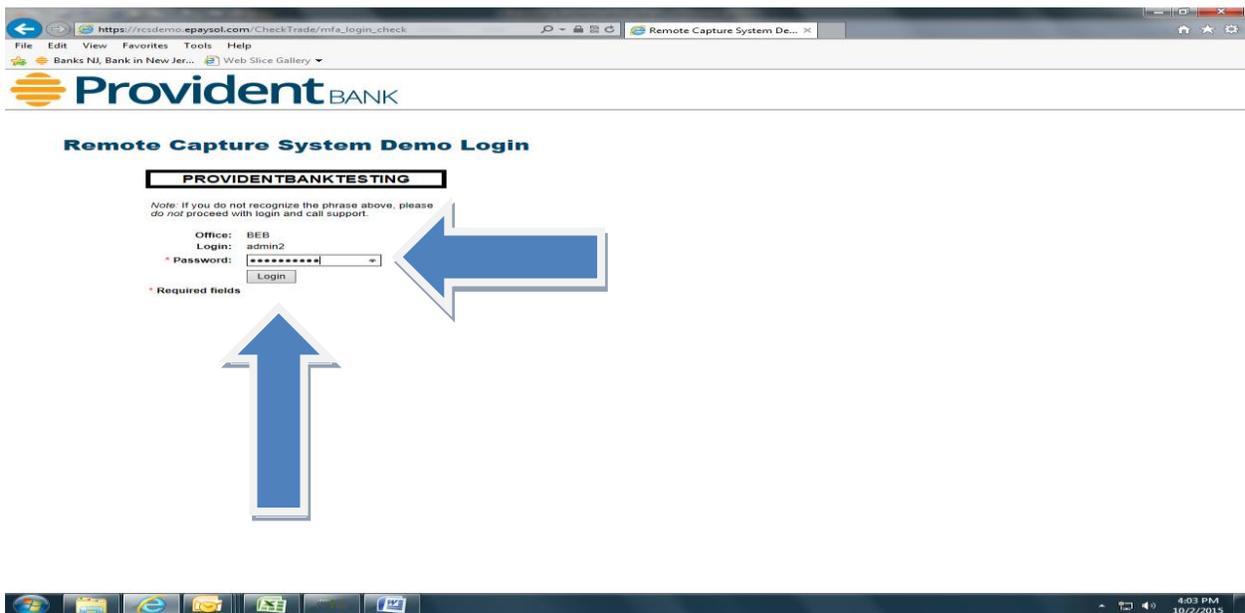
13. Message displayed “**Website authentication configuration saved successfully. Please use links on the left and proceed to your deposit information.**”

User experience login after the Website Authentication Setup:

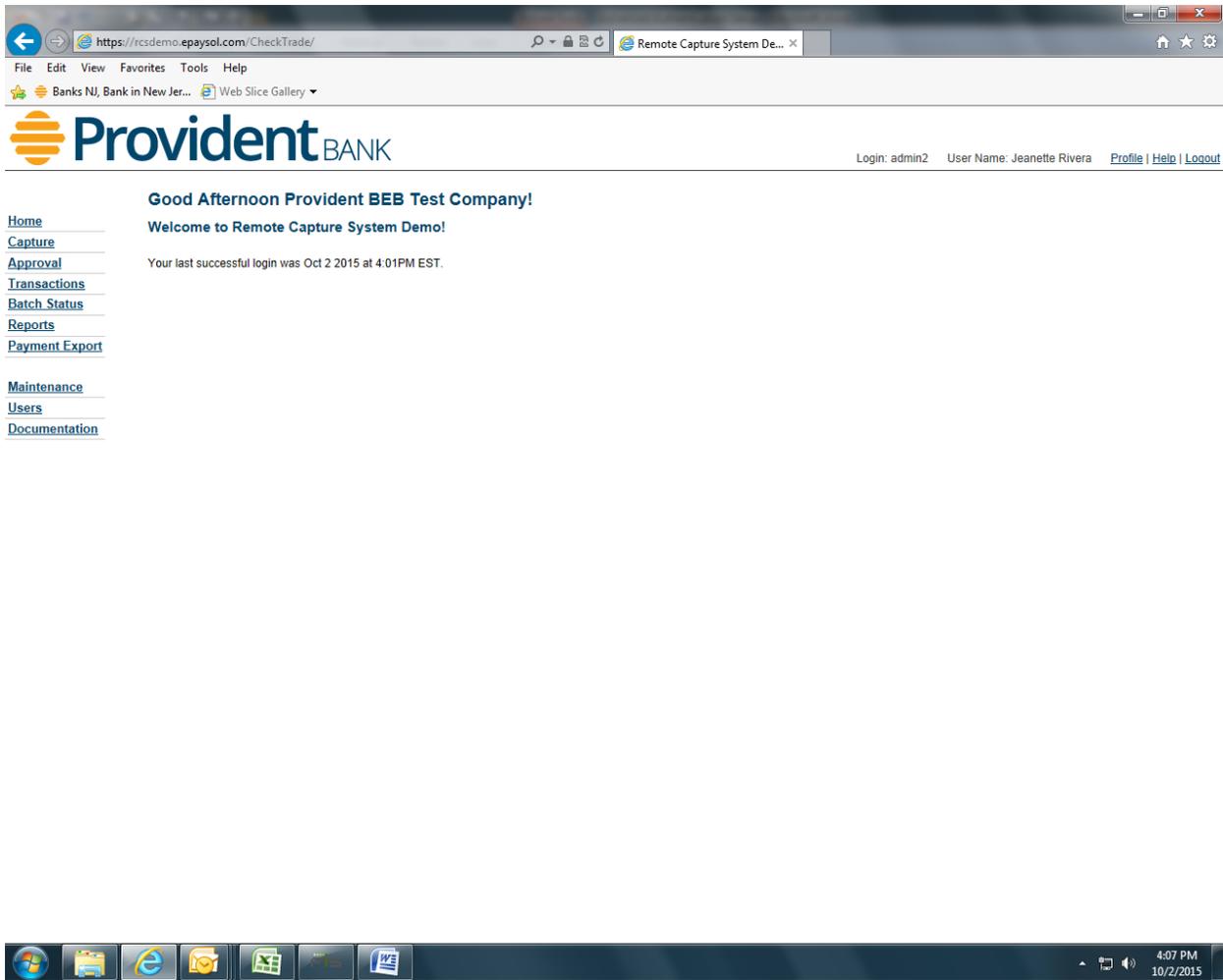
Scenario 1



1. Enter "Office"
2. Enter "Login"
3. Select "Continue" to proceed



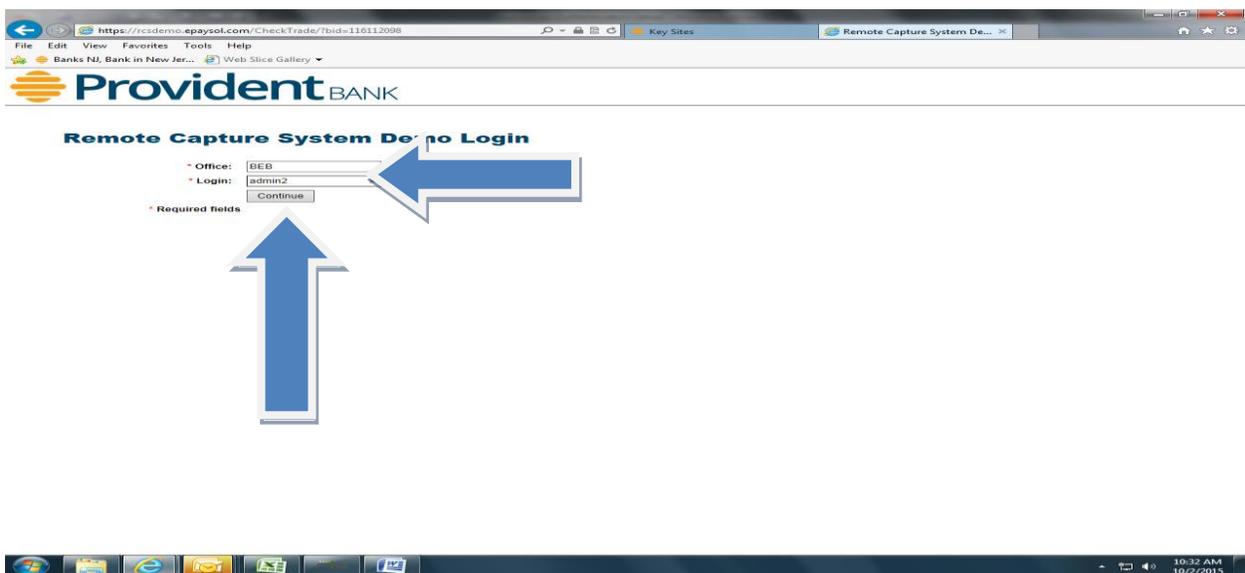
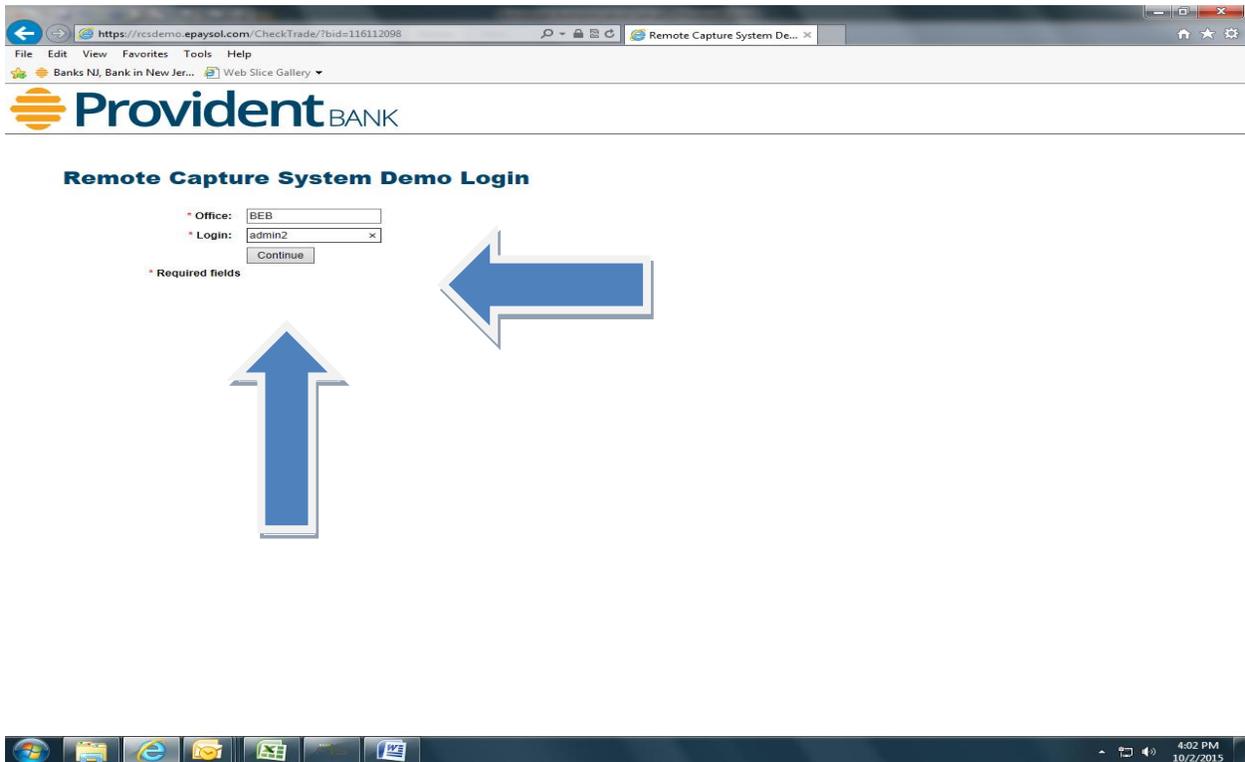
4. Password: Enter "Password"
5. Select "Login"



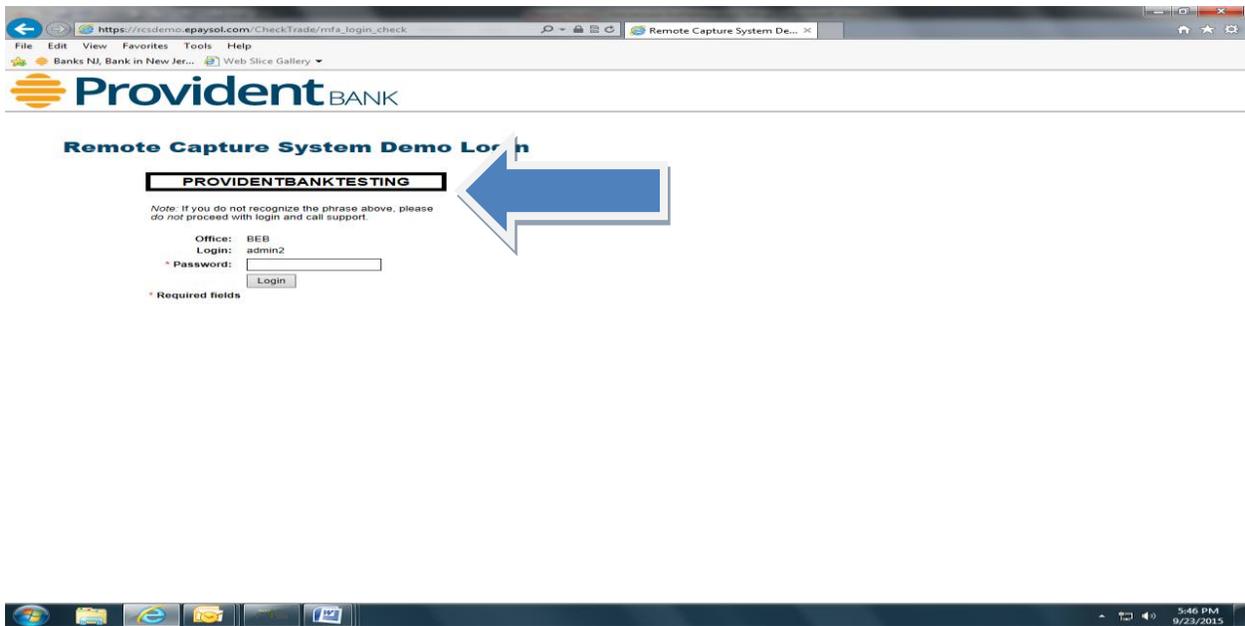
6. The user was successfully logged in.

User experience login after the Website Authentication Setup:

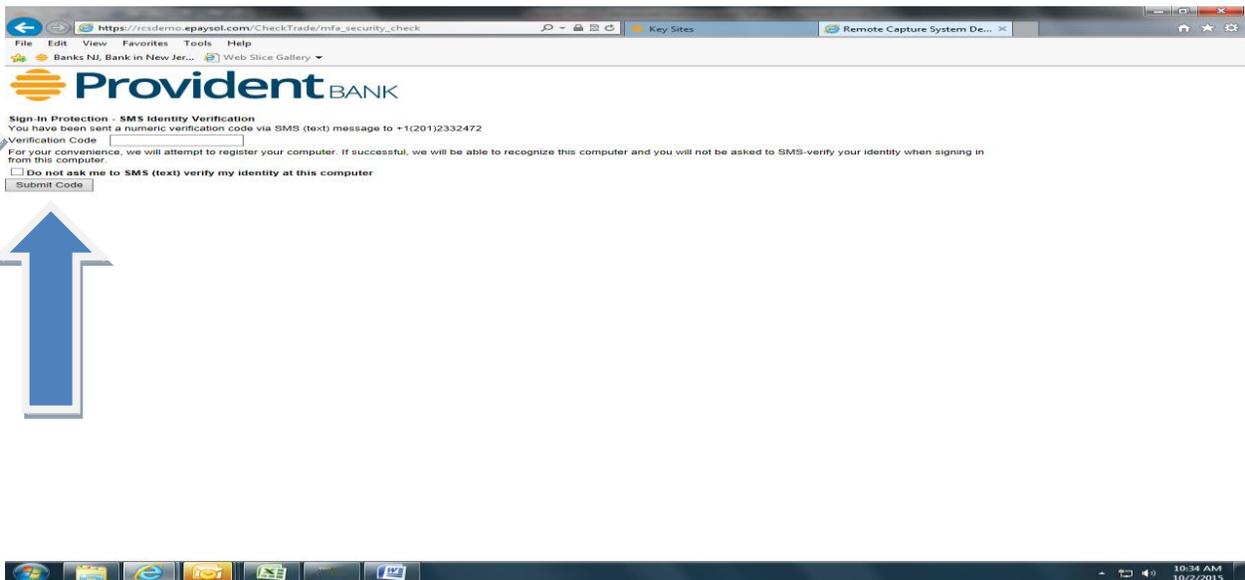
Scenario 2: User will be prompted to enter a “Verification Code” sent to their mobile device.



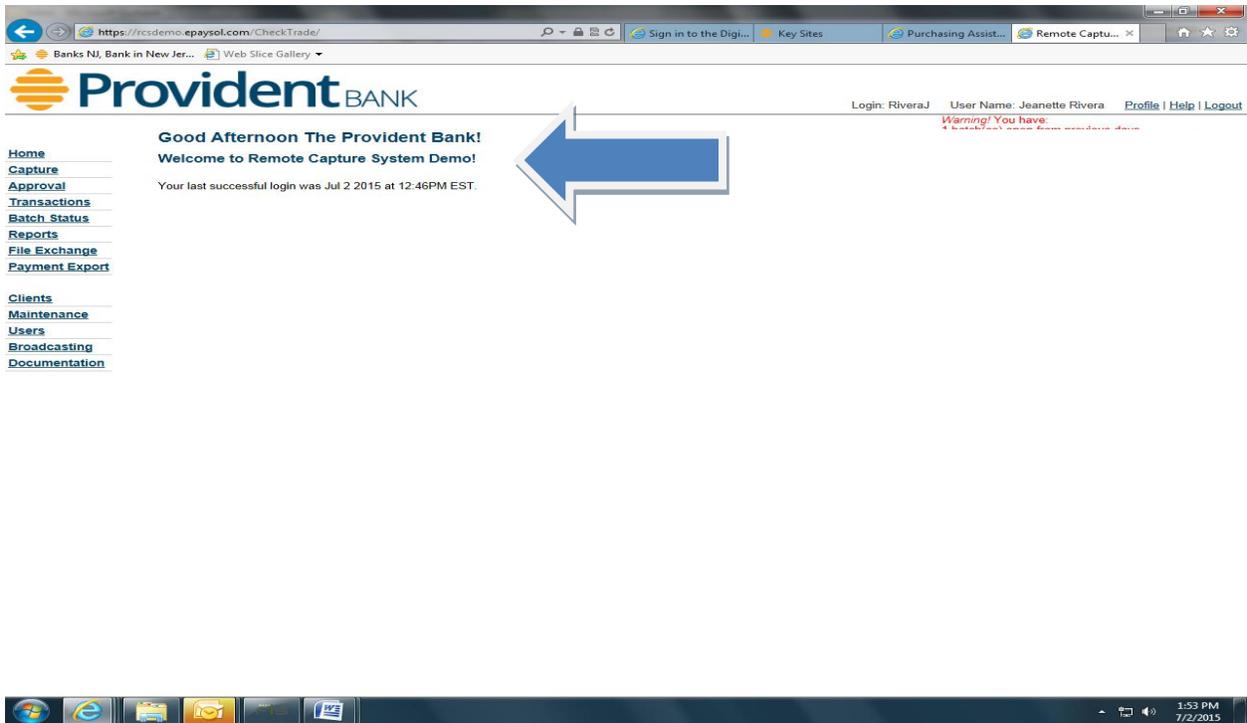
1. Enter “Office”
2. Enter “Login”
3. Select “Continue” to proceed



4. Note... If you do not recognize the phrase, background color and border; please do not proceed with login and call support.
5. Password: Enter **“Password”**
6. Select **“Login”**



1. User is sent an access code, via text message for SMS
2. Enter **“Verification Code”**, received on your mobile device
3. At this point the user has the option to register your computer by selecting **“Do not ask me to SMS (text) verify my identity at this computer.”**
4. Select **“Submit Code”** to proceed



7. The user was successfully logged in.